

# P.R.I.S.M.

## Automate performance reviews with P.R.I.S.M.

*your logo here*

### **Performance Review Internal Survey Management**

P.R.I.S.M. Reviews incorporate employee satisfactions surveys, employee performance reviews, and internal customer audits with Mystery Shopper and customer satisfaction results for a full circle view of service performance from the customer, manager, employee, and colleague perspective. This not only helps to identify high and low performers for recognition or improvement, but also highlights areas of service success so you can incorporate them throughout your organization.



P.R.I.S.M. Reviews enable you to strategize training and incentives to guide each location and staff member towards excellence. Trending reports will indicate the effectiveness of your training strategy and its impact on customer satisfaction scores and Mystery Shopper results.

P.R.I.S.M.'s online forms allow you to:

- Standardize and control version revisions of review forms
- Centralizes data collection and reporting
- Control data access
- Reduce costs
- Improve efficiency and accuracy

### **P.R.I.S.M. Reviews are composed of**

**Employee Satisfaction Surveys**  
for insights into how employees experience and perceive your corporate culture, work environment, benefits, and career opportunities.

**Employee Performance Reviews**  
for the manager/supervisor perspective of individual employee performance, accomplishments, skills, and compliance with corporate policies and initiatives.



**Manager Reviews**  
for the employee perspective on manager/supervisor leadership, management style, employee development skills, and professionalism.

**Interdepartmental Satisfaction Surveys**  
to assess the relationships among your company's departments such as Information Technology, Accounting, Operations, or Human Resources.